

Fill out and cut out

From: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_



**Returns Department**  
**4880 Colt Street**  
**Ventura, CA 93004**

**For Your Records**

Customer Number #

Order #

Invoice #

Item returned

Action requested (exchange/refund)

Date shipped

Tracking number

-All refunds and exchanges can take 5-15 business days from the day the return is received.

**Check list for Customer Returns:**

- Shoes show no signs of wear and tear
- Shoes are free of all dirt, lint, hair and debris
- Return slip is correctly filled out including;
  - Customer name
  - Address
  - Contact info
  - Item being returned
  - Exchange or refund indicated
- Items are being returned in a trackable method
- Return is being sent to;  
Returns Department  
4880 Colt Street  
Ventura, CA 93004